

CATERHAM EXPERIENCES

VOUCHER AND GIFT CARD TERMS AND CONDITIONS V1.2

VOUCHER TYPES

The Caterham Experiences Gift Card can only be used for Caterham Experiences Events that can be booked through the Caterham website, or by contacting experiences@caterham.com.

Gift Cards with a custom value can be redeemed against Caterham Drift Experiences, Caterham Circuit Experiences, Caterham Factory Tours and Caterham Track Car Hire. Track Car Hire will require the person redeeming the gift card to contact trackdays@caterham.com to check available dates.

Gift Cards with specific Caterham Experiences on them can only be redeemed against the named experience (Caterham Factory Tours, Caterham Drift Experience and Caterham Circuit Experience only).

Please note, gift cards cannot be redeemed for any 'Partners' events clearly defined on the Caterham website or experiences sold through a Caterham Official Partners websites. Gift Cards cannot be redeemed on or against any items in the Caterham Parts Store, the Caterham Merchandise Shop or Road Car hire at Caterham Official Retailers.

VOUCHER OVERVIEW

Gift Cards are valid for 12 months from date of issue. Unused values will not be refunded or attributed to any transactions after the expiry date. All gift cards must be redeemed within 12 months of the purchase date.

Caterham Experiences do not offer extensions to the Gift Card redemption period. Once booked, experience dates will fall under the standard event terms and conditions, including cancellations periods (typically 30 days) and experience date changes, which can be viewed on each experience web page.

To check how long is left on your Gift Card, please contact experiences@caterham.com.

Gift Cards can only be redeemed against Caterham Drift Experiences, Circuit Experiences and Track Car Hire. If your purchase exceeds the value of the Gift Card, balance must be paid by debit or credit card.

In the instance where a Caterham Experiences Gift Card may be higher than the amount of the chosen experience, Caterham are unable to issue a refund or return on the exceeded amount. Please ensure to use the correct voucher for your experience. The Caterham Experiences Vouchers are currently capped at £300.00 so they can be used on both Drift and Circuit Experiences.

Gift vouchers cannot be redeemed for cash, returned for a refund, have their balances consolidated to a new voucher or be replaced after expiry and are not legal tender, account cards, credit or debit cards or securities. Caterham Experiences Gift Cards can only be redeemed against Caterham Experiences Events and cannot be exchanged for Parts Store, Merchandise Vouchers or other partners.

Gift vouchers cannot be replaced if lost or stolen. If you suspect an unauthorised activity, immediately report this to Caterham Experiences experiences@caterham.com providing all details including proof of purchase, gift voucher number and a photo ID for verification purposes.

Caterham Cars Ltd, reserves the right to cancel a gift voucher if we deem such action necessary. If so, we may either provide a replacement gift voucher of equivalent value unless we suspect fraud in relation to a gift voucher. The gift voucher remains our property.

Caterham Cars Ltd can vary or replace these conditions from time to time (including to introduce new fees).

VOUCHER PAYMENT

Payment for all vouchers are required on purchase. Gift vouchers can be refunded dependent on request, prior to the redemption of the voucher. A Gift Card cannot be used to purchase another Gift Card, and can only be used against experiences.

If purchased with an Experiences Gift Card, whether in part or in full, any requested refunds will return to the original Gift Card, and the 12-month redeemable period from original purchase will remain in effect.

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caterhamcars.com

Any promotional discounts that are in place for Caterham Experiences do not apply to the purchase of a voucher, for example, a £20 off promotion would be off an experience, not against the full price of a voucher.

PARTICIPANTS

Caterham Experiences driving activities (Drift Experience, Circuit Experience and Track Car Hire) require all drivers to be over 21 years of age, in good health and have held of a full and valid driver's licence for at least three years. Racing Licences are accepted also; however all drivers must still remain over the age of 21 years. Please email experiences@caterham.com if you have any questions or to discuss booking terms. All drivers are required to bring their driving licence with them to the event, a photograph or photocopy will not be accepted as the form or identity.

All drivers must be able to drive a manual vehicle. All drivers must advise of any health issue that may affect their ability to control a vehicle before the event.

Due to the nature of the vehicles, we recommend a maximum height of 6ft 4'. While we use the wider chassis variant, and lowered floors, to accommodate as many guests as possible - the narrow construction of a Seven may not be suitable for all drivers.

Caterham Factory Tours, as stated on the website, are only suitable for those who are aged 12 and over.

Full terms and conditions for each experience can be found on the relevant experience web page.

NON-DRIVING GUESTS

Non-Driving Guests are welcome at Caterham Experiences events, each experience differs slightly and some may incur a charge for a non-driving guest (Drift Experience)- please refer to the terms and conditions for each experience, which can be found on the experience web page.

FINAL INFORMATION

All events and experiences may differ slightly, dependent on weather, guest ability, vehicle running and on-site activities.